

January 3<sup>rd</sup>, 2018

To whom it may concern:

I am writing as a reference for Juanita Phillips-Bell who we have known as our daycare provider for the past 5 years. We have 2 children who are currently in Juanita's care at Linda's Daycare. Our daughters were both 3 years old when they started with this daycare and both have been enrolled in the before school, pre-school and after school programs at various times. Juanita is caring, competent and communicative and the level of care that our children receive with her as daycare Manager is second to none.

Juanita is caring and compassionate and fun and takes the time to get to know each child individually. Juanita always has the best interest of the children at heart and they love being with her. Juanita has a real sense of what each child needs in order to be their best self and she has a way of talking to them that makes them respond positively throughout the day. Over the years we have seen her consistently finding new and innovative ways to create the most caring environment for the children. We never have any concern for the safety or happiness of my children when they are at school. We know we can always depend on Juanita to be there for our kids.

Aside from making daycare fun, entertaining and safe, Juanita also works hard to make every day engaging and educational. Particularly with the pre-school program. Juanita has taken the time to work alongside the Elementary school to determine what would most benefit the children going in to Kindergarten. Our eldest daughter came out of this program totally ready for her first year at school – socially and scholastically. Juanita has the difficult task of engaging children with a large age range with the before and after school programs. She succeeds daily in making the experience great for both our 4 year old and our 7 year old and even for older children.

Juanita is an amazing communicator. Our life is busy. Crazy busy. Her days are busy. Crazy busy. But she never forgets to remind us of a deadline, give an update on the kids, or ask how we're doing. If it wasn't for her we would miss 4 out of 5 picture days or pajama days or deadlines for daycare payments. She is organized and meticulous and that allows her to keep us parents in the loop and we have every confidence that we will be given ample notice if there is anything we need to action. Juanita also makes a point to speak to us about the children if there's anything concerning or fun or spectacular to report. She genuinely cares about what they do each day, and she cares enough to communicate it back to us.

In closing. Juanita is everything we would look for in a child care provider and daycare manager. She endeavors to create the best experience for each and every child in her care and makes it easy to be a parent dropping their child off with her for the day. We couldn't ask for a better person to have on our team as we raise these children!!

Please do not hesitate to contact me with any questions,

Kind Regards,

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