

Erin Melanson  
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September 21, 2008

To whom it may concern,

I have known Juanita Phillips-bell since 2001 when we were coworkers. She later opened Kiwi Kids Daycare where my son was in her care from March 2005 to October 2005. It is with pleasure that I write this reference letter.

As Front Office Manager at the hotel where we were both employed, Juanita was highly respected by fellow employees. Juanita was strong, consistent and fair as a manager. She is calm under pressure and led her department with her talent of seeing the positives, being available with her open-door policy, and her ability to actively listen to others.

Juanita brought these talents to her daycare. The time that she put into organizing the children's activities and days was evident. She is creative and meticulous. Juanita has incredible patience with children and is able to quickly and calmly diffuse situations - focusing on the positive. Her daycare was a safe, caring, and loving place for our son. Juanita ran an efficient, dependable and nurturing environment for the children.

If ever given the opportunity to have Juanita care for my children or to work with her again in the future, I would have absolutely no hesitation. Please contact me with any questions.

Sincerely,

A handwritten signature in black ink that reads "Erin Melanson". The signature is written in a cursive, flowing style.

Erin Melanson